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# Richmond and Wandsworth Supported Employment Services

**Rebecca Neaves**, Employment  
Service Coordinator

**Hannah Christian**, Employment  
Specialist

[www.mcch.org.uk](http://www.mcch.org.uk)

## Overview

- Supported Employment service commissioned by Richmond and Wandsworth Councils
- Pan disability service
- Contract started on 1<sup>st</sup> January 2018
- Targeting a minimum of 250 referrals per year and paid employment over 8 hours per week
- 60% of referrals to come from Clinical Teams – prioritising people with more complex needs
- Developing cohesive partnerships across both boroughs to ensure whole employment pathway is supported

## Our Approach

- No wrong door, with flexible referral routes
- Individual Placement and Support/Place Then Train model
- Support based on individual need
- Recovery
- Tailored, owned Individual Support Plan
- Flexible service provision
- 121 support/Group work
- Signposting and partnership working
- Expectation of progression

## Focus of Service Delivery



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- Target and work with the most vulnerable people
- Realising and supporting people's aspirations to work
- Focus on achieving paid jobs
- Working in partnership with other employment and training agencies
- Acting as a HUB for information and signposting
- Building strong relationships with local employers
- Supporting people in work to retain employment long term (tailored to individual need)

## Key Performance Indicators

- People with disabilities are empowered to seek paid employment
- People with complex support needs are empowered to seek paid employment
- People with disabilities achieve their aspiration to work
- Proactive, meaningful employer engagement and partnership working
- People will retain their paid employment
- People are satisfied with the support received

## Delivery Sites

- Base – Diamond House, Suites G06 and 210, Diamond House, 179-181 Lower Richmond Road, Richmond, Surrey, TW9 4LN
- Expectation that services are provided to people within their communities
- Presence in clinical teams and community venues

## Contact Details

- Becca Neaves - Service Coordinator – [r.neaves@mcch.org.uk](mailto:r.neaves@mcch.org.uk)

Referrals to be sent to Becca in the first instance

- Hannah Christian – Employment Specialist  
[h.Christian@mcch.org.uk](mailto:h.Christian@mcch.org.uk)
- Kerry Turner – Senior Operations Manager –  
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# Questions?