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Richmond and Wandsworth Supported Employment Services

Rebecca Neaves, Employment
Service Coordinator

Hannah Christian, Employment
Specialist

www.mcch.org.uk

Overview

- Supported Employment service commissioned by Richmond and Wandsworth Councils
- Pan disability service
- Contract started on 1st January 2018
- Targeting a minimum of 250 referrals per year and paid employment over 8 hours per week
- 60% of referrals to come from Clinical Teams – prioritising people with more complex needs
- Developing cohesive partnerships across both boroughs to ensure whole employment pathway is supported

Our Approach

- No wrong door, with flexible referral routes
- Individual Placement and Support/Place Then Train model
- Support based on individual need
- Recovery
- Tailored, owned Individual Support Plan
- Flexible service provision
- 121 support/Group work
- Signposting and partnership working
- Expectation of progression

Focus of Service Delivery



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- Target and work with the most vulnerable people
- Realising and supporting people's aspirations to work
- Focus on achieving paid jobs
- Working in partnership with other employment and training agencies
- Acting as a HUB for information and signposting
- Building strong relationships with local employers
- Supporting people in work to retain employment long term (tailored to individual need)

Key Performance Indicators

- People with disabilities are empowered to seek paid employment
- People with complex support needs are empowered to seek paid employment
- People with disabilities achieve their aspiration to work
- Proactive, meaningful employer engagement and partnership working
- People will retain their paid employment
- People are satisfied with the support received

Delivery Sites

- Base – Diamond House, Suites G06 and 210, Diamond House, 179-181 Lower Richmond Road, Richmond, Surrey, TW9 4LN
- Expectation that services are provided to people within their communities
- Presence in clinical teams and community venues

Contact Details

- Becca Neaves - Service Coordinator –
r.neaves@mcch.org.uk

Referrals to be sent to Becca in the first instance

- Hannah Christian – Employment Specialist
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- Kerry Turner – Senior Operations Manager –
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- Michael Duignan-Murphy – Senior Operations Manager –
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Questions?