



Chief Planning Officer
West Berkshire Council
Council Offices
Market Street
Newbury
RG14 5LD

20th October 2016

TIME SENSITIVE - 90 Day Consultation period end date: 23rd January 2017

Dear Chief Planning Officer,

Further to our previous letter, we are writing to you as part of a formal consultation process regarding our current programme of intended public payphone removals. This letter formally starts our consultation with you and the local community.

There are currently 60 public payphones in your area which have been identified and proposed for removal by BT under the 90-day consultation process and details of these payphones are shown below.

To ensure that the local community are fully informed, we have placed consultation notices on the relevant payphones, and a sample notice is enclosed. We have also included the date we posted these notices on the payphones. The consultation period will close on 23rd January 2017. Unless you contact us to agree otherwise, responses received after this date will not be accepted.

This consultation process gives your local communities the opportunity to adopt a traditional red 'heritage' phone box and make them an asset that local people can enjoy. It's really simple to do and it costs just £1 - <http://business.bt.com/phone-services/payphone-services/adopt-a-kiosk/>

Overall use of payphones has declined by over 90 per cent in the last decade and the need to provide payphones for use in emergency situations is diminishing all the time, with at least 98 per cent of the UK having either 3G or 4G coverage. This is important because as long as there is network coverage, it's now possible to call the emergency services, even when there is no credit or no coverage from your own mobile provider.

You may also want to consider the recent Ofcom affordability report which found that most people do not view payphones as essential for most consumers in most circumstances - http://stakeholders.ofcom.org.uk/binaries/research/affordability/affordability_report.pdf

On the 14th March 2006 the Office of Communications (Ofcom) published a statement following their 2005 review of universal service in the Telecommunications market, which includes a requirement for payphone

provision to meet reasonable needs. Part of that statement amended our obligations with regard to the removal of payphone service - http://stakeholders.ofcom.org.uk/consultations/uso/uso_statement/

As stated in Ofcom's 2005 review, it is the responsibility of the local authority to initiate its own consultation process to canvas the views of the local community. They would normally expect these consultations to involve other public organisations such as the Parish or Community councils and work within the terms of the Communications Act 2003. This means that you must be able to objectively justify your decisions.

Full guidance on the removal process can be viewed at:

<http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removals.pdf>

and a summary is available at:

http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removing_callboxes.pdf

The guidance also details the appeals process we must follow in case of unreasonable objections.

What you need to do next

Please complete and return the attached annex with your decision on each payphone.

If the decision is that the local community wish to 'adopt', please provide their contact details and we'll do the rest.

If you wish to 'object', you'll need to complete the last column with your reasons, having reviewed all of the factors set out in Annex 1 of Ofcom's guidance (see link above), and the information sent to you in our previous letter.

If the information is incomplete for any payphone in the list, then we'll assume you have no objection to its removal and also that you do not wish to adopt it.

The best way to respond to us is by email at btp.authorisation.team@bt.com. Please retain proof that the email was sent or apply a read receipt. If you would prefer to respond by post please use the following address and allow at least two days for postal delivery:

BT Payphones

pp 4th Floor Monument TE
11 – 13 Great Tower Street
London
EC3R 5AQ

You will need to obtain proof of postage from your local post office and be aware that we are unable to receive mail that requires a signature.

If you've got any questions then please get in touch with us by emailing btp.authorisation.team@bt.com.

Yours sincerely

Rick Thompson
Payphone Planning Officer

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London EC1A 7AJ
Registered in England No 1800000
www.bt.com

West Berkshire

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01189302515	JNC BRADFIELD RD BATH ROAD THEALE READING	RG7 5BJ	2	15/10/2016	Object	It is the only payphone at the western end of Theale. The nearest alternative is about half a mile away. It is close to the bus park used by buses serving Theale Green School. It is also in a location where many parents pick up their children from the school. The payphone is therefore essential because it can be used by children to contact their parents when something goes wrong with their travel arrangements. It is close to sites proposed for 450 homes. It is adjacent to the local St Johns Ambulance headquarters and Theale library.
01189302520	O/S ENGLEFIELD SOCIAL CLUB ENGLEFIELD READING	RG7 5ER	2	15/10/2016		
01189332288	O/S THE PUMPING STATION BLOOMFIELD HATCH MORTIMER READING	RG7 3AD	3	15/10/2016		
01189410279	JCN ROYAL AVENUE OLD BATH ROAD CALCOT READING	RG31 4QL	307	15/10/2016	Object	There are more than 24 calls per year from this phone. It is officially recognised by West Berkshire Council as a deprived area and as such it is felt that the removal of this telephone box could have a detrimental effect on residents who

						may not have a landline or mobile telephone. The estate is also home to a high number of elderly residents and if the public telephone were to be removed this could be problematic.
01189410476	JCN LANGLEY HILL HALLS ROAD TILEHURST READING	RG30 4PT	170	15/10/2016	Object	There are more than 24 calls per year from this phone.
01189410672	OPP HALL PLACE FARM LITTLE HEATH ROAD TILEHURST READING	RG31 5TX	12	15/10/2016		
01189416764	OPP 39 ST MARYS AVE ST. MARYS AVENUE PURLEY ON THAMES READING	RG8 8BJ	5	15/10/2016		
01189419063	JCN ORCHARD CLOSE LONG LANE TILEHURST READING	RG31 6YJ	16	15/10/2016		

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01189419823	JCN GARSTON PARK BITTERNE AVENUE TILEHURST READING	RG31 4SP	14	15/10/2016		
01189713412	OPP COACH & HORSES P.H BATH ROAD MIDGHAM READING	RG7 5UX	14	15/10/2016		

01189714194	ADJ THE VICTORY ROOMS BUCKLEBURY READING	RG7 6PS	1	15/10/2016		
01189714537	PCO ALDERMASTON STATION STATION ROAD PADWORTH READING	RG7 4JJ	14	15/10/2016		
01189744241	JCN HEATH RD(BRADFIELD AREA) SOUTHEND ROAD BRADFIELD SOUTHEND READING	RG7 6EP	2	15/10/2016		
01189832111	PCO CAMP ROAD UFTON NERVET READING	RG7 4EU	1	15/10/2016		
01189832296	JNC MANS HILLS READING ROAD BURGHFIELD COMMON READING	RG7 3BH	6	15/10/2016		
01189835865	JCT ELM DRIVE CLAYHILL ROAD BURGHFIELD COMMON READING	RG7 3HF	2	15/10/2016		

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01189842285	OPP THE SCHOOL HOUSE SULHAM LANE SULHAM READING	RG8 8EA	4	15/10/2016		
01189882103	PCO BEECH HILL ROAD SPENCERS WOOD READING	RG7 1HT	3	15/10/2016		

01488608330	CROSSROADS B4000 OPP BELL IN LAMBOURN ROAD BOXFORD NEWBURY	RG20 8DA	0	14/10/2016		
01488638246	PCO FAWLEY RECREATIONAL & SOCIAL CLUB NORTH FAWLEY WANTAGE	OX12 9NJ	0	14/10/2016		
01488638540	O/S VILLAGE HALL SHOP LANE LECKHAMPSTEAD NEWBURY	RG20 8QQ	0	14/10/2016		
01488648311	O/S WALNUT TREE COTTAGE LAMBOURN ROAD WESTON NEWBURY	RG20 8JF	0	14/10/2016	Adopt	Welford Parish Council
01488648399	PCO HUMPHREYS LANE EAST GARSTON HUNGERFORD	RG17 7HA	1	14/10/2016	Adopt	East Garston Parish Council
01488658247	PCO HOLTWOOD ROAD HAMSTEAD MARSHALL NEWBURY	RG20 0HQ	17	14/10/2016		

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01488658310	PCO CRESCENT INKPEN ROAD KINTBURY HUNGERFORD	RG17 9TZ	1	14/10/2016		

01488658367	PCO CRAVEN WAY KINTBURY HUNGERFORD	RG17 9XG	24	14/10/2016	Adopt	Name of individual removed under S40
01488668205	O/S CROWN AND GARTER PH GREAT COMMON INKPEN HUNGERFORD	RG17 9QR	10	14/10/2016	Adopt/Object	Name of individual removed under S40
01488683315	PCO 1PCO ADJ TO TALLY HOUSE P.H. NEWTOWN HUNGERFORD	RG17 0PR	0	14/10/2016		
0148871072	O/S TELEPHONE EXCHANGE NEWBURY STREET LAMBOURN HUNGERFORD	RG17 8PD	88	14/10/2016	Adopt	Lambourn Parish Council
0148872436	JCN WOODBURY WOODBURY LAMBOURN HUNGERFORD	RG17 7LU	20	14/10/2016		
01491671343	JCN HARTSLOCK VIEW A329 READING ROAD LOWER BASILDON READING	RG8 9NL	1	15/10/2016		
01635200211	O/S THE FOX PH OFF B4009 HIGH STREET HERMITAGE THATCHAM	RG18 9RB	2	15/10/2016	Adopt	Hermitage Parish Council

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01635200550	JCN CHAPEL LANE KILN DRIVE CURRIDGE THATCHAM	RG18 9EG	1	15/10/2016		
01635201251	OPP VILLAGE HALL YATTENDON THATCHAM	RG18 0UE	0	15/10/2016		
01635201411	PCO BURNT HILL YATTENDON THATCHAM	RG18 0XD	0	15/10/2016		
01635248224	PCO LANGLEY BUSINESS COURT WORLDS END BEEDON NEWBURY	RG20 8RY	7	14/10/2016		
01635248274	THE MEADOW WINTERBOURNE NEWBURY	RG20 8BA	2	14/10/2016	Adopt	Winterbourne Parish Council
01635248280	JCN EAST LANE HIGH STREET CHIEVELEY NEWBURY	RG20 8TE	6	14/10/2016		
01635281230	PCO MAIN STREET WEST ILSLEY NEWBURY	RG20 7AJ	0	14/10/2016		
0163540301	OPP BLACKBIRD PUBLIC HOUSE BAGNOR NEWBURY	RG20 8AQ	0	14/10/2016		

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0163540344	B4009 LONG LANE SHAW NEWBURY	RG14 2TQ	1	15/10/2016		
0163540371	JCN ENBOURNE STREET VILLIERS WAY NEWBURY	RG14 6SA	0	14/10/2016		
0163540590	JCNANDOVER RD/OS ST JOHNS PO OLD NEWTOWN ROAD NEWBURY	RG14 7DZ	387	15/10/2016	Object	There are more than 24 calls per year from this phone.
0163544213	PCO CROMWELL ROAD NEWBURY	RG14 2HR	12	15/10/2016		
0163544515	JCN SOUTHDOWN RD LONDON ROAD BENHAM HILL THATCHAM	RG18 3AB	5	15/10/2016		
0163544551	JCN ENBORNE PLACE ENBORNE ROAD NEWBURY	RG14 6AH	3	15/10/2016		
0163547265	OFF BARTLEMY ROAD VALLEY ROAD NEWBURY	RG14 6ER	0	14/10/2016		
0163547301	OPP WARREN ROAD ANDOVER ROAD NEWBURY	RG14 6NJ	0	14/10/2016		

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0163547385	JCN MIDDLE CL ADJ WOODSIDE ELIZABETH AVENUE NEWBURY	RG14 6HA	4	14/10/2016		
01635551014	JCN WESTWOOD ROAD NEW ROAD NEWBURY	RG14 7RU	100	15/10/2016	Object	There are more than 24 calls per year from this phone.
01635578330	BELL LANE ALDWORTH READING	RG8 9RP	0	15/10/2016		
01635862108	JCN LITTLE LANE BROAD LANE UPPER BUCKLEBURY READING	RG7 6QJ	25	15/10/2016	Object	There are more than 24 calls per year from this phone.
01635862114	ADJ LEVEL CROSSING COLTHROP LANE THATCHAM	RG19 4NN	10	15/10/2016		
01635862629	JCN WESTFIELD RD HENWICK LANE THATCHAM	RG18 3BN	3	15/10/2016		
01635862650	JCN STONEY LANE STATION ROAD THATCHAM	RG19 4QA	5	15/10/2016		
01635862658	JCN THE COURT PARK AVENUE THATCHAM	RG18 4LL	0	15/10/2016		

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01635863442	ST MARYS HOMES/KX100 CASH THE RIDGE COLD ASH THATCHAM	RG18 9JB	0	15/10/2016		
01635863951	THE VILLAGE GREEN ASHMORE GREEN THATCHAM	RG18 9HB	1	15/10/2016		
01635873512	JCN ASHWORTH DRIVE THE MOORS THATCHAM	RG19 4WL	1	15/10/2016		
01635874859	JCN SAGECROFT NORTHFIELD ROAD THATCHAM	RG18 3EU	2	15/10/2016		

Signature: ...Andrew Heron.....

Area: West Berkshire

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