

## **Website Accessibility Statement for Benwick Parish Council**

This website is run by Benwick Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

### **How accessible is this website?**

We know some parts of this website aren't fully accessible:

- the text will not reflow in a single column when you change the size of the browser window
- some older PDF documents aren't fully accessible to screen reader software

### **What to do if you can't access parts of this website**

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording, please use the details below to request:

- Email: [benwickparishcouncil.clerk@gmail.com](mailto:benwickparishcouncil.clerk@gmail.com)
- Call: 01354 677856

We'll consider your request and get back to you in 15 working days.

## Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting accessibility requirements, contact the clerk:

- Email: [benwickparishcouncil.clerk@gmail.com](mailto:benwickparishcouncil.clerk@gmail.com)
- Call: 01354 677856

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## Contact Us

Clerk, Mrs Jacquie Richardson  
Post: 11 Doddington Road, Benwick, PE15 0UT  
Email: [benwickparishcouncil.clerk@gmail.com](mailto:benwickparishcouncil.clerk@gmail.com)  
Call: 01354 677856

## Technical information about this website's accessibility

Benwick Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is currently partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

The field labels on the "Contact Us" page may be considered vague as it does not make clear whose name etc the user should enter. See [WCAG2.1 success criterion 3.3.2 \(Labels or Instructions\)](#)

The page behavior when zooming in the browser to 300% needs the horizontal scroll bar to be used. See [WCAG2.1 success criterion 1.4.10 \(Reflow\)](#)

There is only one method of navigating the website. See [WCAG2.1 success criterion 2.4.5 \(Multiple ways\)](#)

There are no error messages displayed when incorrect or useless data is input into a field. See [WCAG21. Success criterion 3.3.1 \(Error identification\)](#)

## **How we tested this website**

This website was tested in November 2019 and the basic test was carried out by the Clerk of Benwick Parish Council.

This statement was prepared January 2020.