

Derwenthorpe: useful contact details

As with all new build houses/estates you may have problems with your house or questions about the environment. Below are some useful contact details that may help you.

David Wilson homes

Monday to Friday 9am to 5pm	01904 617660	yorkshireeast@newhomescare.co.uk
Out of normal office hours, weekends and bank holidays	0345 6016085	

Joseph Rowntree Housing Trust

General information and all enquiries	0800 587 0211 01904 735000.	information@jrht.org.uk ,
Joanne Lofthouse, Derwenthorpe Manager	07973 979192	joanne.lofthouse@jrht.org.uk
Donna Stead, Neighbourhood Services Officer (Rented and Shared Ownership Properties)	0800 587 0211. 01904 752921	donna.stead@jrht.org.uk

Veolia

0345 0781154

Switch2 (billing service)

Customer Services 0333 321 2010
customerservice@switch2.co.uk

Pure Fibre (internet provider)

01904 500570
cs@fibre-options.com

City of York Council

Website: <https://www.york.gov.uk/>

Customer Centre 01904 551550
ycc@york.gov.uk.

Derwenthorpe Residents Association

<http://www.derwenthorpe.co.uk/>