

Terling Village Hall
Registered Charity No.: 301410
c/- 27 The Street, Terling, Essex CM3 2PG

29th July 2017

Parish Clerk
Terling & Fairstead Parish Council
16 Vicarage Avenue
White Notley
Essex CM8 1SA

Dear Frankie

Possible Wi-Fi for Village Hall

The management committee of the village hall request clarification of certain points so that they can make a well-informed decision on the future commitment of having a community wi-fi installation at the hall.

a) Financial:

At present, the hall is on a package called BT Basic which is a total of £9.60 per month consisting of line rental at £5.10 per month and a calling features pack limiting calls to outgoing emergency calls only at £4.50 per month. Correspondence from County Broadband sets out a monthly cost of £47.99 consisting of line rental at £18.99 per month plus broadband at £29.00 per month. The committee needs to justify the increase in cost from £9.60 per month to £52.49 per month, to include the necessary call barring features pack.

At the committee meeting in January, the council's representatives: Robin Dixon and Colin Cutler, indicated that the parish council would meet any difference in cost. We need clarification if the council is prepared to commit to paying this on an ongoing basis and if so, agree a clear process of how these invoices are to be paid / reimbursed. If the council does not agree then the increased cost would need to be justified and reflected in the hiring charges and the committee must consider if this would have a detrimental effect on the rate of hires.

Is there to be a contract with County Broadband to cover the installation and will there be an ongoing contract with them for the ongoing service? Will these be in the name of the village hall? If so, we request to view these before committing and we also request confirmation that all costs associated with the installation is covered by the parish council through their application for a grant.

b) Technical Support:

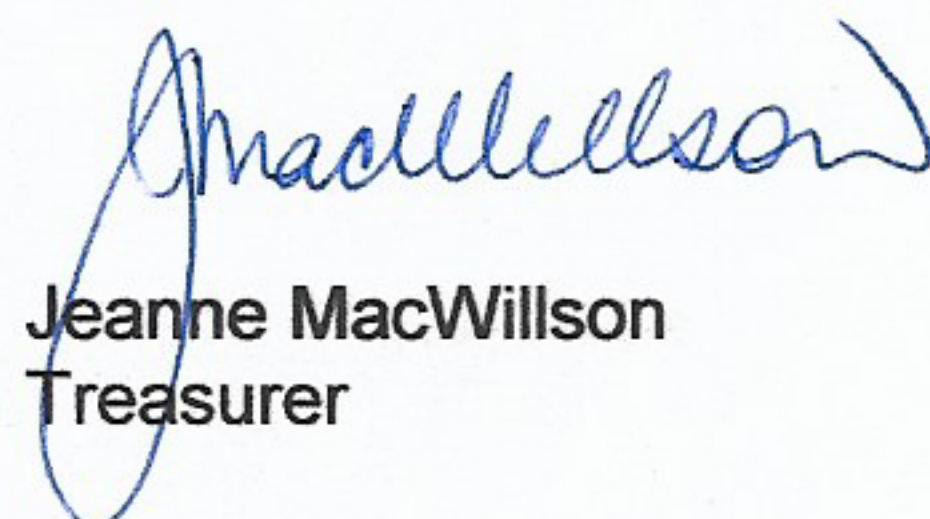
The parish council representatives also indicated that any ongoing technical support for the broadband service would need to be provided by the village hall. If wi-fi is offered as a benefit to hirers then it would be the hall's responsibility to ensure this service was fully functioning during the time of hire. The village hall committee offer their time voluntarily and it cannot be assumed that anyone is able to take on this additional responsibility, has the skill to be able to provide an efficient level of support or would be available on demand for callout if there was a problem during the time of hire.

c) Download Allowance:

Information is required on the download capacity / restrictions for this service as there has been no reference to this in any discussions.

It would be appreciated if there could be more detailed information made available to the village hall committee to aid a prompt and informed decision on this matter. Thank you.

Yours faithfully



Jeanne MacWillson
Treasurer