SHOPNEWS

Kennerleigh and District Community Stores Limited



Spring Newsletter March 2017

AGM

Calling all Members:

23rd March, 7.30pm. Kennerleigh Village Hall -with tea ,coffee, cake and biscuits.

Extended Hours a Possibility

There is a fine line in retail between profit and loss and we are always looking for ways to increase profitability. Extending the Shop's opening hours to include Monday and Thursday afternoons, and Sunday mornings is one suggestion. This would need extra volunteers but could be a great way of enticing new customers in. If you are interested in volunteering, Kate would be interested in hearing from you. Full training would be given.

Cream Tea 'Thank You' Afternoon for Volunteers

As a small rural shop we are lucky to have two very able and friendly staff in Jo and Kelly. But in order to keep running and offering competitive pricing of a wide range of products we do rely on volunteers for many services: collecting orders, delivering newspapers, unpacking stock deliveries .The sterling work of our volunteers does not go unnoticed and as a small token of our deep gratitude we are hosting a Cream Tea on a hopefully sunny and warm May afternoon. Date to be confirmed. With more services in the pipeline we are always on the lookout for more people to help. Please get in touch with Kate Povey, Shop Manager, to see how you can help. (kate@littleemlett.co.uk, 01363 860208).

Shop Update

The AGM will be held on 23rd March at 7.30pm in the Kennerleigh Village Hall. This is annual opportunity for shareholders to find out how the shop has performed over the last 12 months. Members of the Management Committee will provide (short) reports and be able to answer questions. As a Community Benefit Society, Kennerleigh Stores conducts business for the benefit of its community. Profits are not distributed among members, but returned to the community.

There will be formal appointments of committee members, most of whom serve 3 year terms in rotation (so that not all members stand down in any one year). This year Ann Pollard is standing down and Peter Ellis is stepping forward.

We are grateful for Ann serving on the committee

for its first 2 years. She has provided a steadying hand and sturdy support, recently chairing the Retail Committee and providing good advice and ideas. She will remain a regular volunteer and valued customer. Thanks Ann.

New forum for customer feedback

Since a temporary Shop Manager was appointed last November we felt that the Retail Committee could evolve to become a more open quarterly forum whereby any interested shareholders, customers, and volunteers could participate and give feedback and suggestions on any aspect of running the shop. The first forum will be in late Spring, date tbc.



New to the area? Buy a share in the shop!

If you are new to the area and have not yet bought a share in the shop, there is no deadline and more shares are always available. They are \pounds 50 each. Forms and further information will be available at the AGM or via request through the shop.

It is a great way to contribute to the local area, and ensures long term support for a viable shop in our rural community.



Supper Club funds update

Laura Austin's Supper Club Evenings were a great success, every one a sell out. A big thank you to Laura for all that cooking, to Jo Scott-Smith and Hollister Austin for their support too, and to all the helpers on the five nights.. The funds raised will go towards updating the Shop's till system and a new EPOS system could go online within the next 12 months, pending further research and fundraising. After visits to Spreyton, Exbourne and other shops, some of us are visiting Ilsington Village Shop on

Monday 6th March 12pm to see their EPOS system and how volunteers and staff use it. If you are interested in joining us please let Kate know. We hope to go for a walk on Dartmoor afterwards

Coffee to Go.... or to Stay

Thanks to a generous donation of a coffee machine, making coffees for our customers will be even easier than before. Drop by for coffee and cake, pick up a paper, sit on the bench in the sun and watch the world go by.

New Lines for Spring

Have you seen our new treats for Spring:? Quince's Devon Flower Honey, Cheddar Cheese Twists, delicious Oat and Cranberry cookies (£1 only) and some very Springlooking scarves (£8)

Shop Fundraiser

2016 saw the very successful sale of Calendars comprising local scenes for every month. We will repeat this for 2017, but are also looking at other ideas: a Kennerleigh Stores shopping bag, or mug, or tea-towels using a local artist.

If you have any more ideas, please let us know.

	9am to 1pm	2 to 5pm
Monday		
Tuesday		
Wed		
Thurs		
Friday		
Saturday		
Sunday		

Ode to the Shop Opening Times:

I have given up trying to finish my limerick on the difficult-to-remember Shop opening times. Here's the best I can do:

> There is a shop down the road Which is open more often than closed From nine to one and two to five It buzzes louder than a hive But here is a warning On Mondays, Thursdays and Saturdays It opens, alas, only in the morning!

A coffee and cake to anyone who can come up with something better!

Shop needs a Digital Facelift

So much communication is now through the internet and the Shop needs to keep up. If you have some skills in setting up websites and Facebook posts, can you spare a couple hours a month updating our website and making the Facebook page more dynamic? Please get in touch with Kate.

Reasons to Shop

Local — No.4

Keep your life simple:

The Shop has limited space so chooses carefully what it stocks. This saves you having to work out what is the best product and also saves you from making those silly supermarket impulse buys.

Shop Tel: 01363 866452 Email: kateatkenpo@hotmail.com Website: http:kennerleigh.com