

STATISTICAL RESULTS FROM THE VILLAGE QUESTIONNAIRE

WHAT IS IMPORTANT TO YOU?

VILLAGE HALL

69% feel the Village Hall is a useful facility, while 3% do not.

36% have attended events and 22% have made use of the hall for private parties.

19% use the hall for regular activities, for instance pilates and the Bowls Club.

There were several suggestions on how to make the Village Hall more attractive, which have been brought to the attention of the Village Hall Committee. Be aware that some of these suggestions were only made by one person.

- More parking facilities
- Better decoration
- Internet access
- Improved kitchen facilities
- Improve the acoustics
- Better access
- Easier booking system
- Unsavory smell

ATTENDANCE AT SOCIAL/RECREATIONAL EVENTS DURING PAST TWO YEARS

- 48% Church fete
- 39% Harvest Supper
- 36% Village Hall Christmas Parties
- 28% Barn Dances
- 22% Boules & Pimms
- 22% Quiz night
- 17% Children's Christmas Party at the Hardwicke Arms

VILLAGE GARDEN

55% have visited the garden to attend organised events (Pimms & Boules, Church Fete), 30% have not.

48% have not used the play equipment, while 14% have. Hardly surprising considering the average age of the respondents.

42% do not use the facility while 39% sit and enjoy the surroundings.

47% would not be interested in helping to raise additional funds for the children's play area while 25% would.

42% would not be interested in joining volunteer sessions to keep the garden tidy, while 17% would.

30% do not feel further improvements are necessary, while 19% do.

30% mentioned the garden does look particularly nice.

Additionally, 8% would like to see more seating near the play area. 8% would like to see a children's seesaw or roundabout, 5% would like to see wildlife boxes, 3% would like a water tap and finally 3% felt the trees should be cut back.

SUPPORT FOR FUTURE CLUBS/ACTIVITIES

- 28% Film Club
- 28% Local History Group
- 19% Book club
- 17% Adult Education Course
- 14% Bridge Club
- 8% Badminton
- 8% Table tennis
- 6% Women's Institute
- 6% Exercise Evening
- 3% Family Activities
- 3% Football

Unfortunately, 55% of respondents would not be interested in organising or running any of these events however 8% would—it would be lovely if you made yourself known to the Parish Council ...

ST NICHOLAS CHURCH

75% of residents have visited the Church and 14% have not.

75% have visited the Churchyard and 12% have not.

70% knew that the Church is open to everyone throughout the year and 14% did not.

44% have read the leaflets about the building, its development and found them informative and 42% have not.

Of the suggested improvements, 50% would like to see a handrail along the Church path.

36% would like improvements to the external lighting, 3% would not, and 33% would like to know what plants and animals may be seen in the Churchyard.

Additionally, 3% would like a public toilet and children's activities in Church and 3% again would like fund raising activities to support restoration.

LISTED BUILDINGS

67% do not live in a listed building or one with Conservation issues, 28% do.

Interestingly, 53% would like to see it made easier to modernise or alter listed buildings and 50% would like to see Arrington include a Conservation area—but these are not the people who actually live in the listed houses!

FLOODING

88% have not experienced flooding in Arrington, 14% have.

General concerns about Bridle Way flooding at Wraggs Farm and surface water in Newell Close.

LOCAL CRIME AND SAFETY

67% were aware of the local Neighbourhood Watch scheme, 28% were not.

47% would not be willing to participate, however 25% would—please get in touch with the PC. A co-ordinator is required at the North end of the village and there was a request that updates and issues are communicated back to residents.

It's rather gratifying that 64% do not have concerns regarding safety and crime in the village, however 28% do.

HOUSING

59% would not like to see new houses built in or near the village, whereas 36% would and of those, 28% would prefer affordable housing, 25% would like family homes, 25% would like starter homes with 17% preferring the rental option.

SUPPORT FOR NEW VILLAGE FACILITIES

- 64% Village Shop
- 39% Cricket Ground/Multi-sports facility
- 28% Pharmacy
- 28% Coffee Shop
- 14% Mother & Toddler Playgroup

OTHER CURRENT FACILITIES

| | Occasional Use | Regular Use | Never |
|----------------------------|----------------|-------------|-------|
| Hardwicke Arms | 72% | 19% | 8% |
| Garden Nursery & Farm shop | 50% | 44% | 5% |
| Garage/Shop | 33% | 55% | 3% |
| Post office | 61% | 11% | 19% |
| Community Centre | 17% | 6% | 56% |

Comments made on the Hardwicke Arms, the Nursery and the Garage have been passed on directly.

FOOTPATHS

Excluding the Wimpole Estate 55% regularly use the footpaths in and around Arrington and 36% do not.

64% would not be willing to help clear or maintain footpaths, but 17% would—please make yourself known ..

ENERGY RESOURCES

19% would like to know more about energy efficiency, use of thermal imaging, solar panels, 69% would not.

55% are not interested in joining an oil bulk buying scheme, 44% would be.

50% are not interested in a community wind turbine, 36% are.

44% do not believe the village should support local green energy schemes, 39% do.

NOISE POLLUTION

55% did not consider this a problem, but 42% did. 55% had no concerns about the safety or noise of aircraft over the village, while 44% did.

14% had specific concerns about aircraft aerobatics.

3% had concerns about the increasing number of lorries travelling through the village.

TRANSPORT

78% of residents do not use the current bus services.

50% would not use them, even if they ran more frequently, 47% said they would.

If there were more services provided, 12% would prefer a route to Cambridge, 8% to Royston and 3% to St. Neots, Addenbrooke's, Cambourne, or The Gransdens.

Nobody uses the Royston & District Community Dial-a-ride service.

19% would be interested in accessing a Community Car scheme run by local volunteer drivers, 70% would not.

Although 86% would not be interested in becoming a Community Driver, there was one person who would—please could you get in touch with the Parish Council as you can see the need is very minimal, but probably very necessary to improve the quality of life for a few people.

COMMUNICATION

Information Residents find useful

- 94% Village Newsletter
- 58% The Listing
- 44% Parish Council Minutes
- 42% Village notice board
- 33% Village website
- 30% Church Magazine
- 14% St Nicolas Church website
- 8% Facebook

Additionally, 25% visit the Parish Council website to find information on the Church, 22% do not. 44% know the Vicar's contact details, 42% do not.

HOME HELP/WARDEN SCHEME

89% do not require assistance in the home. 79% would not be interested in a mobile warden scheme, 8% would. 83% would not support a local resident on a regular basis, while 3% would.

We wonder if the 3% could support the 8%, could you both get in touch so we can introduce you?

TRAFFIC

47% would like to see further changes to the speed restrictions through the village, 42% would not.

61% would not be willing to help conduct Speedwatch speed surveys, but 25% would—please could you get in touch ...

50% did not feel that street parking was an issue including the bottom of Church Street, while 28% did.

47% do not feel there is a need to provide an area for public parking in the village, 42% and one comment that it should be at the entrance to the Wimpole Estate.

WASTE DISPOSAL

83% felt waste disposal and collection arrangements provided by the District Council are acceptable, 14% did not. 50% did not feel there were sufficient dog bins in Arrington, 33% did. 14% suggested extra dog bins at the entrance to the Wimpole Estate. 5% requested dog bins in Church End.

BROADBAND/IT RECEPTION

Adequate reception received by

- 50% for broadband
- 25% for mobile phone
- 42% for digital radio
- 67% for TV reception

69% felt that slow speeds/inadequate reception affected their quality of life or business.

69% would also support a campaign for better internet or mobile phone reception.

17% would be interested in attending a local course on IT.

SUMMARY OF THE RESULTS AND ACTIONS TAKEN BY THE PARISH COUNCIL

ARRINGTON COMMUNITY LED PARISH PLAN



Introduction by the Chairman

Dear Residents,

During 2015 Questionnaires were delivered to each household with a view to obtaining information to be used for the creation of a Village Plan. Thank you very much to the 36 residents who returned their Questionnaires. This summary provides information on the responses, which are expressed as a percentage of the total number of questionnaires returned.

It is important to recognise that the return rate was low, around 21% of households, despite an extension of the return deadline. Caution, therefore, should be used in assessing the data. Only actual responses to each question have been recorded. As a result not all positive and negative responses to the same question add up to 100% in total, and in some cases a 50% result was no more than two people.

Therefore in order to create a meaningful action plan more replies are necessary and the steering group have recommended to me that this 2015 questionnaire is classed as an interim village plan and the exercise should be repeated in around five years' time where more helpers could be available to distribute and collect the completed questionnaires.

Having said that, the Parish Council have acted upon the wishes of residents where they can and the state of play in early Spring 2018 is itemised below.

Martin Kaszak
Chairman of the Parish Council

What is a Parish Plan?

A Parish Plan enables a Parish Council and the rural Community to have a local say in how their services are managed and it provides an action plan that prioritises issues raised and helps to set out how best to deal with them. It should reflect the views of all sections of the

community and identify which features and local characteristics villagers' value most. All should have the opportunity to participate in its preparation and it should spell out how residents want their community to develop in the future and provides the Parish Council with clear direction.

Huge thanks go to the team of helpers:

Sarah Bisset
Alex Cantrill
Alexis Cockcroft
Alison Elcox
Martin Kaszak
Debbie Pearce
Denham Pearce
Alison Smith
Helen Sutton
Avril Taylor
Susan Walford

| ISSUE AND OBJECTIVE | ACTION | OUTCOME |
|--|---|---|
| VILLAGE GARDEN | | |
| Regular maintenance is needed to improve the appearance of the village garden | Gardener employed on a regular basis, new plants purchased | Garden looks a lot better with regular maintenance |
| Raising funds for equipment, maintenance and purchase of new plants | Funds earmarked when available, plant donations requested | Village Garden has received priority for funding |
| In the Summer months more seating required | Investigate funding & purchasing a new bench | New bench installed |
| To attract more birds into the garden Wildlife boxes have been requested | PC has asked for private donations of boxes | No offers so far |
| Increase the play equipment, during the Summer there is inadequate provision | PC research resulted in additional swings | Swings have been purchased and are in situ |
| Water tap for use by both the gardener and visitors | Under review | Further work needed |
| Trees and bushes should be pruned and cut back regularly | Regular maintenance now agreed | Pruning done and one dangerous tree removed |
| CLUBS/ACTIVITIES | | |
| Residents would like more social clubs/ activities, a film club and a local history group came top of the list | Identify those people who offered to help run a club | WAGS (Women's Arrington Group) has started. Film Club is being costed and funding would have to be secured. To be discussed at APM. |
| ST. NICHOLAS CHURCH | | |
| Handrail up to Church is required to make it safer for visitors to access the Church | Funding secured | Installed |
| Information sheet on churchyard plants and animals | Suggestion passed on to the Church | Under consideration |
| Improved external lighting is required to make it safer for visitors to access the Church | Funding secured | Installed adjacent to handrail |
| CRIME AND SAFETY | | |
| There is an inadequate number of neighbourhood watch volunteers | Advertise for more volunteers | In progress, no volunteers, will be raised at APM |
| There is no neighbourhood watch coordinator for the north of the village | Advertise for a coordinator | In progress, no volunteers, will be raised at APM |
| NEW VILLAGE FACILITIES | | |
| Pharmacy requested to make it easier for residents to fill prescriptions | Investigate transport options or a local resident prepared to take on the role of collection agent | No one has yet come forward |
| Shop - BP shop restricted and expensive and no public transport to Royston or Orwell | Planning application has been made to increase shop facilities at the BP garage, no other sites identified. | In progress |
| Provide sports facilities for the village | Prohibitively expensive for such a small village, indoor option only way forward | Dependent on volunteers, will be raised at the APM |
| Coffee shop | Discussions resulted in planning permission given to Arrington Nurseries | Coffee Shop open |
| Mother & Toddler Playgroup/ meeting place for local parents | Village hall upstairs now has refurbished facilities, just need a leader | No one has yet come forward |
| FOOTPATHS | | |
| Better maintenance of footpaths around the village | Being explored but some confusion in terms of PC or South Cambs responsibility | Needs further review, if PC takes responsibility precept will need raising. |
| ENERGY RESOURCES | | |
| Several residents were interested in an oil bulk buying scheme to purchase oil at a cheaper rate | Liaise with companies to provide a scheme, and more information will be put on the new website | Agricole Oil already provide an Arrington and District monthly bulk order price |
| A few residents interesting in viewing the heat loss from their home with a thermal imaging camera | Book the thermal imaging camera when several people are interested | Will be raised at the APM |
| NOISE POLLUTION | | |
| Aircraft flying over the village | Reported by residents to the relevant clubs, pilots asked to avoid Arrington | PC will write to relevant clubs if this becomes more of a problem |
| TRANSPORT/TRAFFIC | | |
| Public transport is inadequate and infrequent, therefore buses are hardly used, but a lifeline for some | PC has been involved with Scams on this issue | Current bus service has been retained, longer term retention will depend upon community usage |
| Local community transport options are not well known therefore not used | Any new transport options become available these will be highlighted on the website. | District Council is soon to produce a community transport directory. |
| Parking around Arrington Gates/Wimpole Estate affects residents in Clifton Close and Church Lane especially on Bank Holidays | The solution of either double yellow lines or residents parking, will be discussed at the APM | Meeting planned with Highways Authority and Wimpole in addition to outcome of discussion at APM |
| Traffic on the A1198 does not keep to the speed limit and speedwatch equipment is rarely available to borrow | Speedwatch equipment purchased and speedwatch up and running. Speedwatch signage for the village under investigation. | Further campaigns planned |
| VILLAGE COMMUNICATION | | |
| Most rely on what is put through the door, then miss events as there is no reminder | Newsletter quarterly and the Parish Council website | Decision needs to be made if this is enough |
| Home help/warden scheme | Investigate how many residents would be interested | So few people would make use of the service it would not be viable |
| Parish Council Website | Has been reviewed and a new website is being built, which will be easier to update | In progress |
| It seems the majority put up with the broadband speed but mobile phone reception is an on-going problem | County Councillor is aware of the issues and will progress as far as possible. | Superfast broadband now available in the village from BT. |
| WASTE DISPOSAL | | |
| Not enough dog bins are available in the village centre where needed | Investigated funding and purchasing a new bin | New dog bin installed in Wimpole and close to Arrington gates |

SUMMARY OF THE RESULTS AND ACTIONS TAKEN BY THE PARISH COUNCIL

| ISSUE AND OBJECTIVE | ACTION | OUTCOME |
|---|---|---|
| VILLAGE HALL | | |
| Better decoration | Being reviewed by the Trustees together with improving the heating | In progress |
| Provide free internet access in the hall | Investigate costs involved | Too expensive to maintain long term |
| More parking required for large events | Locate potential sites | No sites found for additional parking |
| Improve the kitchen facilities | Investigate funding & replace central tables | Purchased and in the kitchen |
| Improve the acoustics | Trustees reviewing what can be done | In progress |
| Residents are unaware of whom to book the hall through and when it is available to hire | Booking information now on parish website, which is being updated | Interactive booking system being explored |
| Improve the look and width of the main entrance | Investigate widening the door to allow wheelchair access | Under review |
| There is an unsavoury and unwelcoming smell | Investigation located damp on the back wall, foliage removed and damp treated | The unsavoury smell has been cured |

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