

Hunslet Hawks Survey



Name	
Address	
Telephone Home	
Telephone Mobile	
Email	
Facebook	
Twitter	



As you will know by now Hunslet Independent Supporters Trust will take ownership of the Club from 01 December 2011. As new owners we would like to gather as much information from our fan base to inform both how we should operate & the policies we need to set to ensure we are taking the Club in the direction our fans want.

To that end we have produced this Survey. You will see it covers a fairly comprehensive range of issues and also offers the opportunity for you to put ideas forward to influence how we move forward.

We would strongly urge you to take the time to complete the Survey and let us know what you think

If you want to complete the survey online please visit our web – site
www.hunslettrust.co.uk

If you want to complete this hard copy then once completed you can either:-

Hand completed forms to any member of the HIST Committee
Hand completed forms in at the Phoenix Bar
Hand completed forms in at the Club Shop / Office

Or you can post it back to us at:-

Hunslet Hawks RLFC
South Leeds Stadium
Middleton Grove
Leeds LS11 5DJ

The Survey will close on Friday 7th October 2011

HIST

1 **Gender**

Male	
Female	

2 **Age**

Under 21	
21-35	
36-50	
51-65	
65+	

3 **Where do you currently live?**

South Leeds	
North Leeds	
East Leeds	
West Leeds	
Other (Specify)	

4 **What is your current employment status?**

Full-time employment	
Part-time	
Self-employed	
Full time education	
Unemployed/unavailable for work	
Permanently sick/disabled	
Other (Specify)	

5 **If you have a disability are you happy with the access facilities at SLS?**

Yes	
No	

6 **If no, how could they be improved?**

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7 **How long have you supported Hunslet?**

1-5 years	
5-10 years	
10+ years	
Too long	
Can't remember	

8 **Why?**

My parents did	
My friends did	
Other (Specify)	

9	How many home matches do you attend in a season?	
	Less than 5	
	5 to 10	
	10 to 15	
	All	

10	If less than 10-15 what stops you normally attending?

11	Do you have a season ticket?	
	Yes	
	No	

12	If no, would paying in instalments encourage you to buy a season ticket?	
	Monthly	
	Quarterly	
	Other (Specify)	

13	Are you happy with 3:00pm Sunday as a regular kick off time for home matches	
	Yes	
	No	

14	If no, what would your preferred Day / Time be?	
	Friday 8:00pm	
	Saturday 6:00pm	
	Other (Specify)	

15	How many away matches do you attend in a season?	
	None	
	Less than 5	
	5 to 10	
	10 to 15	
	All	

16	What would encourage you to attend more away matches?	
	Discount away tickets	
	Discount away travel	
	Other (Specify)	

17	What are your views on the current pricing? (season tickets/concessions/match day prices)	
	Quite cheap	
	About right	
	Quite expensive	
	Far too expensive	

18	Are you a member of:	
	HISSA	
	M+F	
	Lifeline	
	HIST	

19	Would you prefer a single membership package covering all the above income streams rather than separate individual schemes?	
	Yes	
	No	

20	Do you support any fundraising/social events that take place? If not could you tell us why?	
	Yes	
	No	

21	Which fundraising or social events would you attend?	
	Pub Crawls	
	Quiz night	
	Dinners	
	Race night	
	Band nights	
	Other (Specify)	

22	Are you available to assist HIST in any way?	
	Yes	
	No	

23	If yes, what skill sets could you offer?	
	General Support	
	Organisation	
	Fundraising	
	Marketing	
	Seeking out sponsorship	
	Other (Specify)	

24	What is your preferred method of contact?	
	E-Mail	
	Facebook	
	Twitter	
	Telephone	
	Newsletter	
	Other (Specify)	

25	What do you think of...?	Excellent	Very Good	Good	Average	Poor
	Match day experience:					
	Facilities					
	Programme					
	Access					
	Toilet Facilities					
	Entertainment - Pre-match					
	Entertainment - Half-time					
	Stewarding					

26 **How would you improve the match day experience?**

27	Phoenix bar:	Excellent	Very Good	Good	Average	Poor
	Range of beer/alcohol					
	Range of soft drinks					
	Service					
	Facilities					
	TV					
	Toilets					

28 **How would you improve the Phoenix Bar?**

29	Club Shop:	Excellent	Very Good	Good	Average	Poor
	Service					
	DVD prices					
	Merchandising					

30	What Merchandising would you like to see available?	
	Replica Shirts	
	T Shirts	
	Polo Shirts	
	Shorts	
	Scarves	
	Hoodies	
	Wind Jackets	
	Rain Jackets	
	Winter Jackets	
	Winter Hats	
	Baseball caps	
	Rugby Balls	
	Pin Badges	
	Pens	
	Mugs	
	Other (Specify)	

31	What are your views on providing free tickets for...?	Should happen	Shouldn't happen
	School children		
	Players wives/girlfriends/families		
	Opposition players and directors		
	Do you think we should provide free tickets for anyone else? (Please specify)		

32	Would you support cut price schemes to attract new fans...?	Yes	No
	Parents with a kid pay £10		
	Season ticket holders bring a friend pay £10		
	Other (Specify)		

33	What do you think of the Hunslet Hawks Name / Badge	
	Like it	
	Don't like it	
	Don't mind	

34	Would you consider a Name / Badge change?	
	Yes	
	No	

35	If yes, what would your suggestion be?	
	Name	
	Badge	

36	Have you got any ideas on how to help promote the club?

	What are your views on certain RFL policies?	Agree	Disagree
37	Licensing for championship sides		
	Minimum ground criteria		
	Minimum floodlight standards		
	Introduction of new clubs into the Championship from outside RL heartlands		

		Excellent	Very Good	Good	Average	Poor
38	What do you think of the coverage of the Championship and Championship 1 by the RFL?					

	Should we return to promotion and relegation at all levels?	
39	Yes	
	No	

	Do you regularly attend any other RL club?	
40	Yes	
	No	

	If yes who?	
41	Hunslet Warriors	
	Hunslet Old Boys	
	Oulton Raiders	
	Other (Specify)	

42	Any other comments