#### <u>Transition from Children's Services to Adult Services – New Ways of Working.</u>

Making the transition from Children's Services or from Education into Adult Services is everyone's business. Young people and their families need to be supported by their schools, their Children's Services Social Worker and their health workers to think about their plans for adult life.

Adult Services are going to be doing things differently for young people with complex needs and disabilities and their families and carers when they are thinking about their adult life.

We have listened to what people have told us about the way they want to be supported to make decisions about the support they will need to make the transition from Children's Services.

#### What we do now:

At the moment we have a team of transition workers who find out about young people who are likely to need support from Adult Services. The transition workers support people with information and advice and for young people who are eligible for Adult Services, they complete an assessment of their needs.

The transition workers then help young people (with eligible needs) and their families make a plan about their support and talk to Adult Services about any funding that might be needed. The transition workers explain to people what could be available to them for things like accommodation, support, employment and short breaks.

When young people reach 18, the transition workers refer them to the Adult Services Team and stop working with them. This means that young people will need to be allocated to a worker in the adult team to follow up on their plans and make sure things are put in place when they are needed. We know that the adult teams sometimes find it difficult to allocate a worker at this time and plans might not be made in good time.

We want to change things to make this better.

#### Our plan is:

To make sure that transition workers carry on finding out about young people who might need support from Adult Services.

To plan how we can give people information about what help they can have to make plans about their adult life from 14 years old.

To make sure that young people who are 16 years old and will have eligible needs for Adult Services, know who their transition worker is. The transition worker will support young people and their families to start making plans for when they are adults. They will do this by

working closely with young people and their families as well as, Children's Services, Education and Health.

To make sure that young people who have eligible needs have a needs assessment and a plan in place for when they are 18 if they are going to need support to carry on after they leave Children's Services.

#### What will be different?

For young people who will need a more complicated plan, such as, having somewhere to live when they are 18 or are away from Hampshire in a residential school placement and will need somewhere to live when they leave at 19 or over, the transition worker will become the allocated Adult Services worker. This will mean that these plans can carry on without having to change workers.

Some young people will have a plan that is in place at 18 which might change as they get older or are leaving a local school or college. The transition worker will make sure they know how to get in touch with Adult Services when things need to change. The Adult Services teams will allocate a worker when they are needed. The transition worker will make sure that the Adult Service teams know about these young people.

Everyone's transition from Children's Services to Adult Services is important but not everyone will need an allocated transition worker. We need to make sure the team are working with people who have not got a plan in place when they are 18 or have a plan that will need several changes soon after they are 18.

#### What we are doing now:

We are planning what that transition workers must do and the things that other people like Children's Services and Education can do to help young people and their families think about their plans.

We are agreeing how we will decide who will need to be allocated to a transition worker and who should be referred to the Adult Services teams.

We are making sure all the important things are included in the process such as EHCP, My Life My Way personalised support planning, sharing information and advice, assessment and planning and collecting information about future young people who are likely to need support from Adult Services.

We will start this new way of working in September 2016.



## Information and Advice

- •Self service options for information and advice
- •Improved information through universal options
- •Ensure consistency across organisations
- •Manage expectations, being clear and honest

### Reviews

- •Contribute to reviews through existing pathways, school, college, social care, health, when it makes the most difference
- •Be creative about how and when people can review their plans
- •Support reviews at the right time to deliver transition outcomes

# Assessment and Planning

- •Contribute to assessments within existing statutory pathways, EHCP, social care, health
- Ensure assessments are timely and evidence and strengths based
- •Deliver planning that supports My Life My Way
- Follow up governance processes to ensure plans are ready in time

### **Data Collection**

- •Identifying young people from 14+ who may have eligible needs as adults
- •Collating information to support budget management and planning
- Collating information to inform commissioning and future planning

