



Editor Tony Doyle

# NEWS

DECEMBER 2016

## NEW MEMBER OF STAFF STARTS AT THE DACT OFFICE

It gives me great pleasure to introduce and welcome the newest member of our Staff Team, Phil Houston who joined us in September 2016. Phil, formerly Deputy Chief Executive at Northamptonshire Association of Youth Clubs, comes to us with a wealth of experience in working with volunteers, fundraising, liaising with County, District, & Parish Councils and administration skills. Phil is extremely well-known throughout the Volunteer Sector in Northamptonshire which I am sure will help to further develop DACT services in the future. He has a great sense of humour (well after all he does support Liverpool FC!) and has quickly settled into life here at DACT and building up good relationships with our staff, the volunteers and passengers.



I have a bit of an advantage over others as I've known Phil since he was just a boy in short trousers!

This is a major strengthening of the Team to help us as we further expand the services to our communities throughout Daventry District. Phil is a very positive character and already has the right attitude for his role at DACT, being a "can do" sort of person who will always try to find solutions to problems. We wish Phil the very best for his future here as he embarks on a very steep, but exciting learning curve of all things 'DACT'.

I take this opportunity to wish every one of our readers a very happy, peaceful, Christmas and trust that for you it will be not only be time for receiving, but a blessed time for giving as well. Each one of us can make a positive difference to someone else. Our volunteers are doing this every day of the year for which we can all be truly grateful. Why not try it! **Rob Kinning Chief Executive**

### Recent Quote "I don't go on holiday on my own anymore, I go on lots of DACT Days Out"

One family realised the difference DACT Days Out makes to their Mum's social life and bought DACT Days out trips for her as a Christmas Present. So don't be lonely come and join in. Register with DACT Days Out to receive your copy of the timetable of trips. Get active, meet friends, socialise and do something different to your everyday routine. It's nice just to be with others and to get out and about. The DACT Days Out crowd are very friendly; if you come on your own you are made to feel very welcome and regulars on the trips make sure you're not on your own for long. Give it a go you'll wonder why you haven't done it before. It's great to have something to look forward to. Just give us a ring to register free and become part of DACT Days Out Club.

**DISCOVERY  
ADVENTURE  
COMPANIONSHIP  
TRAVEL**

**BOOK NOW**  
Join us for some  
good days out  
**01327 701665**

\*\*\*\*\* **Volunteers this is your day don't miss out!** \*\*\*\*\*



**DACT Volunteers - you are invited to attend the  
DACT Christmas Drop in Day**

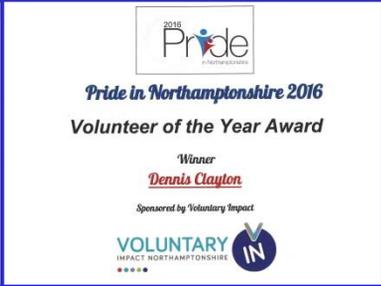
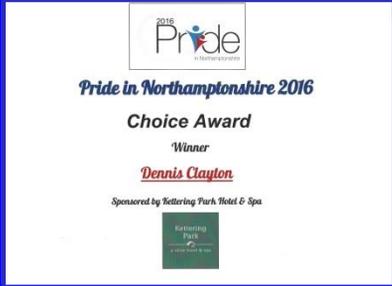
**13<sup>th</sup> Dec 2016 from 10am – 4pm**

**Food and Drink and a bit of fun!!!**





**Dennis Clayton Wins County Awards**  
 There was a high level of competition in the Volunteer of the Year section, but Dennis Clayton volunteer for DACT won through to be crowned **Northamptonshire Volunteer of the Year**  
 Then at the end of the 11 category awards night, one person was chosen as the overall winner in Northamptonshire. **Yes! You guessed it Dennis was awarded Choice Award Winner -** Those of you who know Dennis will understand how richly this award is deserved. Dennis puts so much work in for the local community he really makes a difference. I'm sure Dennis would say that he has won these awards on behalf of all DACT Volunteers.  
**Tony Doyle – Operations Manager**



**Help support DACT by registering at**

<http://www.easyfundraising.org.uk/causes/dact>

**Shop at your usual places and the donation happens in the back round, its easy.**

**Helping DACT in this way will not cost you a penny.**



**A free Dial a Ride service in partnership with Daventry Town Council which operates every Tue & Fri - Ring 01327 701665 / 6**



Christmas is fast approaching and as we begin to reflect on yet another year that has flown by I think of family and friends, several milestone birthdays as well as new arrivals, how fast my daughter is growing and wondering where the past 4 years have gone. Also, I think of my 'job' - I use the word 'job' but it is far more than that; such is the unique environment, I enjoy coming to work. So, who makes it enjoyable? The car passengers who share their stories with me, the DACT Days Out passengers that call to say what an excellent trip they've had and also the passengers who would struggle to get to appointments or even leave the house without DACT. All this is possible thanks to our amazing volunteers that give their time to help. On several occasions volunteers come into the office and say 'I don't know how you manage to organise the number of journey's we are asked to do'. The fact is that without the volunteers, DACT couldn't operate this service. So I'd like to wish all of our wonderful volunteers and passengers a great Christmas and a Happy New Year. **Martyn Wood Transport Booking Officer**



**CAR PASSENGERS** Book your journey as soon as you have the appointment; it can cause problems if you book late.

**DACT Days Out Passengers** - Always put your name on the reserve list. We often put on a second bus if we get enough names.

**Minibus Bookings**  
 There are 7 minibuses and they book up fast. Get in early.

**The DACT Office will be closed early on Dec 23<sup>rd</sup> and re-open 3<sup>rd</sup> Jan – Book your car journeys' very early – late bookings risk no drivers being available** 2

# DACT MOBILITY SHOP SCOOTER AND WHEELCHAIR HIRE SERVICE

**DACT Mobility** provides fantastic facilities for those with any mobility challenges and has a wide range of mobility scooters and manual wheelchairs for all abilities.

Our friendly and helpful team of staff and volunteers will help you choose exactly the right equipment to suit your needs and abilities and provide you with tuition on using it safely and confidently. Registration is quick and easy and equipment may then be hired for a small fee, either for the day or for extended periods for holidays or weekends away.

## Where Are We?

We are located in New Street Daventry near the bus station and are very easy to find, just follow the signs by road or call us on 01327 312555 if you are using public transport or car and struggle to walk into the shop, we may be able to meet you with a scooter/wheelchair.

## Scooters & Chairs to suit all needs

We have a wide range of scooters and manual wheelchairs available carefully selected over time to suit most sizes and situations.

DACT Mobility is a service designed to provide a lifeline for people with temporary or permanent mobility problems. Powered mobility scooters can be borrowed on a same-day return basis for people that need to move independently around the Daventry Town Centre for as little as £4.00 a week.

Lightweight scooters and manual wheelchairs are available for days out, holidays and use at home.

Manual wheelchairs have the option of elevated leg rests. Don't worry if you have not used the equipment before. We will show you how to use it and make sure you are happy and safe before you leave the centre.

## Who can use mobility shop services?

People of any age can use the service, the only criteria is that you must have mobility difficulties, whether temporary or permanent.

## Membership

A driving licence, bus pass or two forms of ID are required, one with a photograph the other with proof of address. Annual membership fee for Mobility Scooter hire service is £15.00 per year from April 1<sup>st</sup>. **Any week you hire you pay just one £4 Insurance fee - no more costs that week even if you use it daily.** So what are you waiting for, come and join us just as these customers did, it may well change your life.

Mr Tighe aged 60

A friend told me about DACT Mobility. The scooter hire service has transformed my life, because I used to really struggle to get around. Beverley and her team of Volunteers are so friendly, nothing is too much trouble and I would recommend them to anyone who has a mobility problem or a disability



Mrs Burbidge age: (a lady never tells!)  
Without this service I would not be able to come into Daventry shopping



Mr Wale age: 21!! again

This scooter service is invaluable for me as it means I can get out of the house and come to town regularly with my wife to shop and have coffee. The Volunteers are really helpful and always see me back to my car



Mr Rumsey aged 82  
DACT Mobility is a great service with very friendly staff



## Do you need mobility equipment to make your life easier?



The DACT Mobility Shop team can give you help and advice on the right Mobility equipment for your needs. We stock a wide range of goods and can also get most items the next day if they are out of stock. We offer security of purchase, being local you can always come back to the shop if you have a problem. From the internet you have little redress on issues. We are a friendly team who have your best interests at heart; we will only sell the right thing for your requirements.

By shopping at DACT Mobility you financially support DACT, helping us to help others.

Call DACT Mobility on 01327 312555 to talk about your needs or call in to our shop in Daventry Town Centre, near the bus station and try the equipment on display. All mobility aids sold.

DACT Mobility Shop New Street Daventry NN11 4BS. \* Local Shopping with local Guarantees

### YES I will help DACT (Keeping Charity Local)

Please use my gift to help DACT provide community transport in the Daventry district.

My full name

Address

Post Code

Thank you for your support from all at DACT

Tel

#### BANK STANDING ORDER FORM

From the account detailed please deduct

£5  £10  £15  £20  £50

Other £

Every  Month  Quarter  Year

Commencing  /  /

Regularly until further notice

Pay to Daventry Area Community Transport account No 10764175 Sort code 20 73 48 Barclays Bank High Street Daventry Northants NN11 4BQ. Please ensure any backdated payments are credited

I cannot give regularly at the moment but please accept the enclosed gift £

Payable to Daventry Area Community Transport

I am a UK taxpayer and would like to treat all donations I have made for the four years prior to this year, and all donations I make in future as Gift Aid donations. I understand that I must have paid an amount of Income Tax and/or Capital Gains Tax at least equal to the tax you reclaim on my donations.

*giftaid it*

Signature

Date

DACT, The Abbey, Market Square, Daventry, Northamptonshire NN11 4XG . TEL 01327 701665 / 6

This replaces any previous standing order to DACT

Name of account holder

Name of bank and address

Post Code

Account number

Sort Code

Signature

Date

FOR OFFICE USE ONLY. Paying bank please use the following reference

In order to maximise your donation we will not send out a receipt unless you tick this box

DACT The Abbey  
Market Square  
Daventry Northants  
NN11 4XG



HMRC Exempt Charity XR 64125