

Age Concern Okehampton and Torrington

Help us to help YOU!



We work with and for older people throughout West Devon and Torrington.

This service offers full support and training from the acquisition of computers, mobiles and tablets to their configuration and use.

There is a free online support helpdesk for helping resolve problems over the internet.

We aim to promote the well-being of all older people and to help make their later lives a more fulfilling and enjoyable experience

If you have any query, concern or wish to start or stop this service please contact us:

Tel: 01837 55838

or leave a message and your telephone number on the answer phone if we are busy

Voluntary services are normally provided Mondays to Fridays, it can be helpful to make an appointment

We need to hear your comments and complaints as they help us to improve what we do. Contact us as above and ask for the Chief Officer

Help with Computers



Age Concern Okehampton and Torrington

2 Crediton Road Okehampton EX20 1LU

Tel: 01837 55838

www.acot.org.uk

E acotservices@btinternet.com

Computer Support Service

What it can provide?

We have been helping older people to learn about computers for over 20 years

If you have computer problems, want to consider an upgrade or simply learn about what you can buy - PC or Laptop, iPhone, or tablet we can help.

We can teach you how to use software, beat viruses, Trojans and spyware .

Training whenever possible is one to one, or in small groups.

We can offer telephone support online and home support visits but can often work on your computer over an internet connection saving everyone lots of time and travel.

The Computer Support Service

What you can expect?

How can we help you?

Training

Training is tailored to your needs and is designed to be fun, with no fees or commitment to regular attendance.

If you forget what to do we will repeat things for you - we know about patience

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Reg: Charity No: 1011780

The Computer Support Service

Our Goals

Computer updates

We can help you upgrade your computer - save hundreds of pounds by making it go faster and last longer.

Computer recycling

If you donate a computer or laptop to us because you have bought a newer model we will upgrade it where possible and sell it at cost to someone who cannot afford a new one. We can sometimes build one computer out of two or more - we are licensed to recycle the old parts.

Broadband

We will help you order and set up your connection at home. It normally takes about 10 minutes.