

Age Concern Okehampton and Torrington

We work with and for older people throughout West Devon and Torrington.

We aim to promote the well-being of all older people and to help make their later lives a more fulfilling and enjoyable experience

We would ask you not to offer the volunteer any payment but Age Concern Okehampton and Torrington would welcome any donation.

This is a confidential service and we do not divulge any information about you without your written consent.

Information Leaflet | 62013

Help us to help YOU!

If you have any query, concern or wish to start or cancel this service please contact us:

Tel: 01837 55838

or leave a message and your telephone number on the answer phone if we are busy

Voluntary services are normally provided Mondays to Fridays - it can be helpful to make an appointment

We need to hear your comments and complaints as they help us to improve what we do. Contact us as above and ask for the Chief Officer

Reg: Charity No: 1011780

AGE concern
Okehampton & Torrington

Information



Age Concern Okehampton and Torrington

2 Crediton Road Okehampton EX20 1LU

Tel: 01837 53409

www.acot.org.uk

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The Information Service

What it can provide

Our information service is independent, confidential and plays a crucial role in improving the quality of life for older people.

The service enables people to secure their rights and entitlements, make informed choices about public services and continue to play a role in their communities and society.

We will only ask you for the information about you once and are linked to all main information sources for older people as well as having a detailed resource of local knowledge.

The Information Service

What you can expect?

The Information Service:

Provides information, help and support, in a number of ways; at the Okehampton Centre, by telephone, email, text, website enquiry form, home visit and by mail.

Covers a wide range of issues including benefits and allowances, social care, health, employment, consumer, housing and discrimination.

Is available to older people, their family and carers, professionals and organisations working with older people.

The Information Service

Our Goals

We know that benefits and social care provision, in particular, can be very complicated and confusing. We aim to answer questions and explain procedures in a friendly and straightforward way.

We believe that with a little support and the right information most people are able to make their own informed decisions and choices.

We also work closely with other respected organisations and if we feel it would result in a better outcome for you we can help you make contact with them.