

Age Concern Okehampton and Torrington

Q Is our legal advice independent or impartial ?

A We do not give legal advice but can help you find it. There are a number of organisations that may be able to assist you according to where you live and we can tell you about these.

Often a simple free request to a local solicitor can outline the options you may have and the relative costs of proceeding.

We can help you work out what choices you have and explore options with you.

We aim to promote the well-being of all older people and to help make their later lives a more fulfilling and enjoyable experience

Help us to help YOU!

If you have any query, concern or wish to start or cancel this service please contact us:

Tel: 01837 55838

or leave a message and your telephone number on the answer phone if we are busy.

Voluntary services are normally provided Mondays to Fridays - it can be helpful to make an appointment

We need to hear your comments and complaints as they help us to improve what we do. Contact us as above and ask for the Chief Officer

Reg: Charity No: 1011780

AGE concern
Okehampton & Torrington

Finding legal advice



Age Concern Okehampton and Torrington

2 Crediton Road Okehampton EX20 1LU

Tel: 01837 55838

www.acot.org.uk

E acotservices@btinternet.com

When do people use legal advice ?

At some time in our lives we will find the need for legal advice.

When some things go wrong in life whether it's to do with benefits or a problem with a bill we want to know who can advise us.

It may be that we want help with writing a will or understanding what a Lasting Power of Attorney is and what it involves. Selling and buying a home or making arrangements for paying for care can be very confusing.

Sometimes we need to know what to do about debts.

We cannot give you advice but we can often arrange for you to find the advice and help you need.

The Legal Advice Service What you can expect

We offer support for older people who need to be represented when dealing with other people, Care homes, agencies or council authorities.

Q What is Legal Advice?

A Sometimes you may find it hard to speak up for what you want and to make sure your views are heard. Often a simple request to a solicitor can outline the options you may have and the relative costs of proceeding.

We cannot give you advice but we can often arrange for you to find the information you need

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The Legal Advice Service Our Goals

Legal Advice is about taking actions to help people:

- Express their views and wishes
- Secure their rights
- Have their interests represented
- Access information and services
- Explore choices and options

Legal advice can help people become more aware of their own rights, to exercise those rights and be involved in and influence decisions that are being made for their future.

This is a free service but Age Concern Okehampton and Torridge would welcome a donation.