

# Oxshott Netball Club



## Values and Guiding Principles

England Netball has undertaken extensive consultation with attendees at our nine regional road shows, our staff team and the Board to agree a set of corporate values that the 'Netball family' feel ownership of. They are:

**The NGB:** Leadership, Excellence, Participant Focused and Integrity

**The Sport :** Respect, Teamwork, Achievement and Fun

Our values are underpinned by the following Guiding Principles which shape and frame our organisation's culture, personal relations and decision-making. These principles are:

1. We are a customer-focused sports business. We will always place the participant at the heart of everything we do and provide the best quality service we can but we will balance that with the need to grow and manage a sustainable business.
2. We will value and respect the contribution and needs of our volunteer workforce who are integral to our success.
3. We will centrally coordinate and locally deliver our portfolio of programmes and products targeting resource at the point of need (one size does not fit all). By ensuring pathways are integrated and securing a return on our investment (financially or socially) creating capacity to reinvest in the business and delivering long-term sustainability.
4. We will be innovative and progressive in our thinking, always connecting short-term actions to medium-term strategies and long-term goals and striving to improve the quality and standard of what we do and how we do it.
5. We will work as 'one team aligned to one dream' for the benefit of netball in England and as such we will succeed or fail together.
6. We will work in partnership and collaboration where there is a mutual benefit in terms of operational effectiveness and efficiency, value for money and added value for participants in netball.
7. We will develop, enable and encourage programmes and activities that have a positive and beneficial impact on the lives of netball participants.
8. We will establish integrated planning and process pathways that enable rather than constrain service excellence, making England Netball easy to do business with and add value to the participant.
9. We will recognise and celebrate individual and collective contributions and success.
10. These values and guiding principles are set out at the front of England Netball's 'Your Game Your Way' Strategic direction for 2013-17.



Oxshott Netball Club, Oxshott Village Sports Club, Steels Lane, Oxshott, Surrey KT22 0RF



## Code of Conduct for Parents/Carers

The enjoyment and safety of your child when involved in a netball activity is of paramount importance to England Netball. Every child will be encouraged and asked to ensure that their behaviour and actions meet the values and standards expected of them at all times. As parents, you are asked to support our Codes of Conduct and embrace the spirit of our game.

### As a parent/carer, I will:

1. Encourage my child to play within the rules and respect officials' and coaches' decisions
2. Support my child's efforts and performance, give positive comments that motivate and encourage continued effort and learning
3. Understand that competition is about winning and losing, so results are always accepted without undue disappointment
4. Be a positive role model to my child by helping them work towards skill improvement and good sportsmanship
5. Remember that children learn best by example; I will applaud good play by both my child's team and their opponents
6. Thank the coaches, officials and other volunteers who give their time for my child and not interfere with their decisions
7. Help when asked by a coach or official
8. Respect the rights, dignity and worth of all people involved in the game, regardless of gender, marital status, race, colour, disability, sexuality, age, occupation, religion or political opinion
9. Read the rules of the sport to understand better what I am watching and discussing with my child
10. Promote this code of conduct to other parents, carers and supporters
11. Be aware of my child's club safeguarding policy and ensure that any concerns are reported to the club's safeguarding officer or England Netball's Lead Safeguarding Officer.

### As a parent/carer, I will not:

12. Pressure my child in any way; I know that this is their sport not mine
13. Use inappropriate language, harass athletes, coaches, officials or other spectators
14. Criticise or ridicule my child for making a mistake or losing after the game
15. Force my child if they are unwilling to participate in the sport
16. Arrive at a netball activity under the influence of alcohol or drugs
17. Use Social Media technology to bring the game into disrepute or make an inappropriate comment about an athlete, coach, official, volunteer or member of England Netball staff
18. Consume illegal substances either immediately prior to or while being at a netball activity where my child is participating in the sport
19. Consume alcoholic drinks or smoke either immediately prior to or while being at a netball activity where my child is participating.