## **Job Description - Generation Rent**

Job Title: Team Administrator

Reports to: Director

Based in: London, United Kingdom

**Salary:** £24,000

## Job Purpose:

To provide administrative and IT support for a growing charity that seeks to improve the lives of the 9 million private tenants in the UK.

## **Key Responsibilities**

- To develop and maintain appropriate administrative systems to ensure the smooth running of the office.
- Track and code all organisational financial transactions quickly accurately using QuickBooks.
- Receive and respond to general enquires, forwarding them on to appropriate staff as needed.
- Ensure all office equipment and IT services are in good working condition, trouble shoot and solve minor problems that may arise, and manage outside technical assistance when needed.
- Attendance and servicing of meetings as required.
- To lead or assist in the logistical organising and servicing of events, meetings and training sessions as required.
- General administrative support to the Board of Trustees and Generation Rent staff as required.
- Co-ordinate and organise trustee and company board meetings ensuring they are appropriately frequent and that agendas and minutes are produced.
- To work flexibly and collaboratively.
- Other duties as required to ensure the efficient operation of Generation Rent.
- To promote diversity and equality of opportunity in the organisation.

| Person Specification   | Essential | Desirable |
|--|-----------|-----------|
| Relevant administrative qualification or experience  | <b>√</b>  |           |
| High organisational skill  | <b>✓</b>  |           |
| <ul> <li>Strong communication skills, including the ability to handle a wide<br/>variety of enquiries and the presentation of information both orally</li> </ul> | <b>√</b>  |           |

| and in writing to a wide variety of people including volunteers, funders and other stakeholders      |          |  |
|--|----------|--|
| Experience of book-keeping and processing expenses   | <b>√</b> |  |
| Ability to manage priorities and meet deadlines  | <b>√</b> |  |
| <ul> <li>Knowledge and understanding of risk assessment and health and<br/>safety matters</li> </ul> | <b>√</b> |  |
| IT literacy including use of office packages   | <b>√</b> |  |
| <ul> <li>Used to handling confidential and sensitive information with discretion</li> </ul>          | <b>-</b> |  |