SAY NO!

TO ROGUE TRADERS
You might be tempted by their offer. Don’t be!

Rogue traders are criminals who try and act like businessmen. They are opportunists who knock on doors hoping to catch people off guard so that they agree to the work.

They give a price for a job they know is cheaper than you can get from a reputable trader to convince you to agree.

Once work has begun the price will increase and they will start to insist on being paid.

No, rogues may agree to a cheque at first but insist on cash once the work has begun, they may even offer to take you to your bank.

They can begin the work straight away. That’s good isn’t it?

No, rogue traders want to start the work as soon as possible so you don’t have time to consider their offer, or contact other traders about the job.

**SERVICES**

You may be approached by rogue traders offering their services for the following work, particularly after bad weather and floods.

**GARDEN**
- clearance
- fences
- tree surgery

**ROOF**
- loose tiles
- leaking roof
- guttering cleaning
- loose chimney stack

**DRIVEWAY**
- tarmac
- block paving
- path laying
- maintenance

**BRICK WORK**
- brick walls
- patio

Rogue traders have no intention of doing the work properly, if at all.

**WHAT IF I NEED THE WORK DONE?**

- Shop around before you make a decision.
- Never pay up front and don’t pay by cash.
- Get at least three quotes from reputable businesses.
- Contact Citizens Advice consumer service on 08454 04 05 06 for a trader approved by Trading Standards.

Don’t regret it! SAY NO to Rogue Traders.

Why is the price they offer so reasonable?

What if I agree a price upfront?

They’ve accepted cheque payment, so they must be ok?

To uninvited callers, to cash payments, to unnecessary repairs
I think I’ve had a visit from a rogue trader, who do I tell?

REPORT ROGUE TRADERS
Citizens Advice consumer service helpline
03454 04 05 06
Monday to Friday, 9am to 5pm

Or you can report suspected rogue traders to us at kent.gov.uk/tradingstandards

Receive email alerts and be warned about rogue traders in your area. Send your email address to tsalerts@kent.gov.uk

Follow KCC Trading Standards on Twitter @kent_ts

“We’ve been working on your neighbour’s property…”

“I’ve worked on your property in the past, do you need further work doing?”

“I was driving past when I noticed loose tiles on your roof…”