Making it easier to contact us



Easy Read Leaflet















Pegasus is free to use.





Pegasus is for people who can find it hard to communicate with us.



You can tell us information like your address and how you communicate.



We keep your information safe on our computer.

We will send you a Pegasus card.



Most people will be sent this card.



People with autism will be sent this card.



Your Pegasus card has a PIN number written on it.



When you contact us say 'Pegasus' and tell us your PIN number.

We can find your information on our computer.

We will help you quickly.

Who can I use my card with?



You can use your Pegasus card with Surrey Police, Surrey Fire and Rescue Service, ambulance services and some local councils.

How to get your Pegasus card.

Phone: 101 or 01483 571212

Write to: Pegasus, Surrey Police,

PO Box 101, Guildford,

GU1 9PE

Email: 101@surrey.pnn.police.uk

Textphone: 18001 101

Website: www.surrey.police.uk/

contact-us

Updating your information.



Please tell us if your information changes, like if you move home.

Every two years we will contact you to check your information.